



Compensation Guide

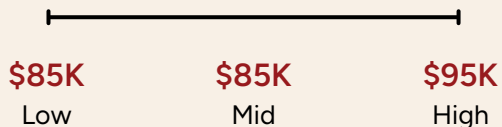
Field Service Technician / Engineer

Field Service is a key front-line service role meaning customer service is of the utmost importance. Their job is to ensure that your customer's equipment continually stays fully operational.

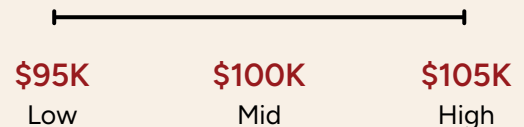
Customer service skills are crucial in Field Service careers, they represent the company to the clients you serve. **A strong desire and ability to engage with customers and solve problems effectively are essential attributes for success in this role.**

Compensation

Base Salary



Bonus / Overtime



What makes a successful Field Service Technician/Engineer?

- **Strong technical aptitude** with the ability to quickly learn and master complex equipment, systems, and service processes.
- **Resourceful problem solver** who can troubleshoot and diagnose issues efficiently while keeping operations moving with minimal downtime.
- **Veteran candidates bring a plug-and-play advantage**, combining proven technical skills with intangibles like discipline, accountability, leadership, and the ability to build strong rapport with clients while explaining technical issues clearly.